

Intelligent Automation

Free up capacity through automation, giving your teams more time for the tasks that matter to them, you and your customers

Productivity is a key focus for many organisations. However, improving citizen services and cutting costs without increasing headcount is a serious challenge. Advances in Robotic Process Automation (RPA), Artificial Intelligence (AI) and machine learning now present a real opportunity to improve productivity without significant expenditure.

Our Intelligent Automation solutions enable organisations to scale capacity and improve their effectiveness without additional resource, empowering teams to focus on higher value tasks.

Overview

We take a strategic approach to intelligent automation, working with you to identify the right processes and tasks to automate based on the level of impact on your customer journeys. Ensuring that you have the capability to continue to add future automations through the creation of an internal Centre of Excellence which is key to long term success.

Robotic processes can be used to optimise a range of functions from front and back office process to IT support and data migration. Once the right solutions have been implemented, your employees will have more time to focus on activities that make a tangible difference.

Automated tasks can be completed 10-15 times faster and will eliminate manual intervention, helping to produce work that is free of duplication and errors.

Do more than comply.

Key features

Always reliable resource

- 24/7 availability
- 10-15 times faster
- Humanising jobs
- Simplifying user experience

Quality & accuracy

- Reducing manual intervention
- Producing work that is free of duplication and errors

Compliance & procedure

- Customised process identification through consultancy
- Embedding requirements into automation rules ensures work is completed the right way all day every day